

Volunteer Opportunities at Parkwest

Parkwest volunteers make a difference every day at Parkwest...Imagine the difference YOU could make.

Parkwest seeks community-minded individuals over age 18 with the ability to work independently and with critical thinking skills to join our team of approximately 150 volunteers who have a passion for serving others.

For information on how you can become a part of our team, please contact Parkwest Volunteer Services at 865-373-1556 or visit our website at www.treatedwell.com/volunteers for online application.

Information Desk: Greet and welcome patients and guests. Use computer to look up patient rooms, transfer calls and direct or escort patients as needed.

Surgery Waiting: Welcome patient in for surgery and heart cath. Provide updates on patient's progress during pre-op, procedure and recovery. Escort family to consultation room to meet with the physician.

Critical Care Waiting: Caring and compassionate volunteers coordinate visitation times for family members and serve as communication liaison between families and Critical Care nursing staff.

Admitting/Registration and GI/Outpatient: Escort patients to various areas of hospital for test/procedure.

Outpatient Waiting: Welcome and check in patients for Imaging and Endoscopy procedures and provide updates to spokesperson.

Patient Calls: Provide a phone "hug" by conducting follow up phone calls of recently discharged patients using our patient call computer system.

Unit Aide/Companion: Assists staff on units with nonmedical tasks. Also serves as a companion for patients without family to provide comfort and help to keep them safe by notifying medical staff as needed.

Emergency Department: Visit patient rooms to check on patients or family needs, support staff as requested and assist in the waiting area.

Fort Sanders West: Assist with clerical and non-clinical duties at Physical Therapy and Cardiac Rehab.

Gift Shop: Assist customers with purchases, operate cash register and maintain stock in the Gift Shop.

Joint Replacement Center: Assist with preparing educational packets and checking in participants for off-site Joint Center classes.

Lost and Found: Assist with pick up, organizing and contacting patient/visitors of lost and found items.

Materials Management: Assist with warehouse stock labeling products or pulling orders for hospital units.

Patient Representative Assistant: Serve as liaison between patients, family and hospital departments. Inform patient of contact for Patient Representative. Identify needs and refer concerns as appropriate.

H.A.B.I.T: Volunteers and their animals trained by University of Tennessee H.A.B.I.T. program provide animal-assisted therapy in PW Senior Behavioral Center, Peninsula and Thompson Cancer Center West.

Childbirth Center: Prepare educational packets for Prenatal Care/Planning and Childbirth/Parenting class.

Chaplain Services: Student chaplains assist with patient visits under approval/supervision of chaplain.

Pharmacy: Students pursuing a career in Pharmacy volunteer *after* Pharmacy acceptance/staff supervision.

Special Projects and Events: Community-wide Covenant Health Checks; plus special projects throughout the year as needed by various departments.

Senior Behavioral Unit: Assist with group activities in a secure unit with older patients under evaluation.

Peninsula Hospital: Volunteers assist in various areas of the hospital under supervision of staff with visitor check-in, activities or book cart.

Peninsula Outpatient Clinics: Volunteers with psych interest or clerical skills for outpatient clinic at Dowell Springs or other outpatient clinics.

Thompson Cancer Survival Center West: Assist patients/staff in all Patient Waiting Areas and Infusion Center; desire pleasant nature/excellent listening skills.



Treated Well. Well Treated.

Leading to the cure.