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## Nurses recognized for excellence with The DAISY Award

Two nurses at Parkwest Medical Center have recently been recognized with The DAISY Award for Extraordinary Nurses. The award is part of The DAISY Foundation's program to recognize out-

standing performance and service given by dedicated nurses. The DAISY Award was established in 1999 by the family of a patient in Seattle who received extraordinary care and compassion from

his nurses during his final days.

The most recent recipients of this award at Parkwest are Katy Woods, CCRN, and Danielle Bishop, RN.

### Katy Woods, CCRN ...

Katy Woods, CCRN, is a nurse in Parkwest's Critical Care Unit. She was nominated by a patient's wife, Terry Smith. Woods has been a nurse for six years and has worked at Parkwest for almost three. Smith submitted a lengthy nomination on Woods' behalf, citing her knowledge, attentive nature and friendliness.



Ms. Smith wrote, "Katy may not remember me years from now, but she is unforgettable and has made an incredible impression on me. I take great pride in being able to say, 'I met Katy Woods.' My husband spent five days in CCU, and he never had the privilege of meeting Katy because he was in a paralytic coma, but he was exceptionally blessed by being cared for by Katy. Her love for people, her patients and God was obvious and real.

"Her quality of professionalism is (that of) a rare and dying breed. Katy is a breath of fresh air and has qualities that outshine the sun. Her humble demeanor makes it obvious that she is real and has no idea that she is well worth her weight in gold. She does her profession for all of the right reasons," commented Smith.

Woods said she has known from a young age that her purpose in life was to serve others to the best of her ability and to model God's love to those she serves. "What better way to fulfill my purpose than to comfort and care for those during their worst days."

Asked what she loves most about her job, she responded, "Educating family in order to help ease their anxiety, and comforting patients while they recover their health or transi-



Members of the DAISY committee congratulate Katy Woods on her award. From left to right: Wendy Shock, Becky Boyd, Bailey Laxton, David Bluford, Katy Woods, Lynn Cagle, Ashley Lanham, Jill Strevel and Pam Sparks.



Chief financial officer Scott Hamilton, critical care nurse manager Katherine Strobel, DAISY winner Katy Woods, chief nursing officer Lynn Cagle, and chief administrative officer Neil Heatherly pose for a photo after the award presentation.

tion to end-of-life care."

Woods' response to winning The DAISY Award: "I felt honored, appreciated and slightly embarrassed. I was just doing what I was called to do; it was nothing out of the ordinary."

### Danielle Bishop, RN ...

Danielle Bishop, RN, is a nurse in Parkwest's Childbirth Center. She's been a nurse for five years and has worked for Covenant Health her entire tenure, spending the last two years at Parkwest.

Bishop was nominated by Amy and Matt Warne, who recently celebrated the birth of their daughter at Parkwest. In their nomination Amy wrote, "Over the past two weeks I have been to Parkwest four times for maternity care, with the fourth being delivery. Danielle has been with me for three of my four visits and has always been very caring and attentive. She stood out to my husband and me, both of whom were about to be first-time parents, for how warm and personable she is. As first-timers, we were very nervous about the whole process, and she was very reassuring and thorough in explaining every step of the process. No matter how silly our questions may have seemed to others, she treated each one with importance and never made us feel like we were wasting her time or being silly.

"We feel incredibly grateful that we had her every step of the way, from me getting liquids and iron to taking lead on our daughter's birth when it was time to start pushing. The next morning, before her shift even started, she stopped in to see how we survived our first night as parents. She took what could have been a terrifying experience and made it less stressful, and a little more peaceful ... well, as peaceful as birth can get.

"All the nurses at Parkwest have been amazing in the Labor and Delivery unit and we are truly thankful that we chose this hospital for our daughter's birth, but we really want to recognize our lead nurse Danielle for how caring, attentive and personable she was. She made it very easy

for us to put our trust in her."

Bishop knew she wanted to be a labor and delivery nurse from a young age, after witnessing her older sister giving birth. "Instead of it scaring me like many would think, I thought that it was amazing. That was when I decided that I wanted a career in labor and delivery."



After receiving her DAISY award, Bishop was asked how she felt about the honor. Her reply: "I always want to make a positive impact/experience on my patients during their stay. Being in the hospital for any reason can be scary, so I try my best to answer questions and make the patient and family feel as comfortable and educated as possible. Nursing is a tough career and we work very hard, so it is nice to hear when I have made a patient's experience, while they were in the hospital, a good one!"

Asked about what she loves most about her job, Bishop replied, "I love being a part of bringing these sweet little blessings into the world and helping my patients become parents!"

Both of Parkwest's DAISY recipients were honored with a "Healer's Touch" sculpture, a certificate and a special DAISY pin. If you would like to nominate one of your nurses for The DAISY Award, visit [www.TreatedWell.com/DAISY](http://www.TreatedWell.com/DAISY).

Chief nursing officer Lynn Cagle, DAISY winner Danielle Bishop, Childbirth Center nurse manager Malissa Mocsari, and patient care services director Brenda Gray are pictured after the DAISY presentation.



Members of the DAISY committee congratulate Danielle on her award. Pictured from left to right: Ashley Lanham, Becky Boyd, David Bluford, Pam Sparks, Lynn Cagle, Danielle Bishop, Brenda Gray, Jill Strevel and Wendy Shock.

## Introducing THE BEE Award

Parkwest implemented **The BEE (Being Exceptional Every day) Award** to recognize employees other than RNs and LPNs. These nurses can be nominated for The DAISY Award. A DAISY can't survive without a BEE and a BEE can't survive without a DAISY! Please say thank you by sharing your story of how our employee made a difference you will never forget! Nominations may be submitted by visiting [TreatedWell.com/BEE](http://TreatedWell.com/BEE).

# Recognize a Parkwest Caregiver for Extraordinary Service!

Nominate RNs and LPNs for The DAISY Award, and all other employees for the BEE (Being Exceptional Every Day) Award.

You can't have a BEE without a DAISY, and you can't have a DAISY without a BEE!

[TreatedWell.com/DAISY](http://TreatedWell.com/DAISY) or [TreatedWell.com/BEE](http://TreatedWell.com/BEE)

